

# Terms and Conditions

## Race Bobsleigh and Bobrafting

### Olympic Ice Track Innsbruck

Dear guests,

**Please note that by purchasing your ticket, you agree to adhere to the rules and regulations set out below for your race bobsleigh or Bobrafting ride.**

1. It is prohibited to participate in **Race bobsleigh** rides before reaching 14 years of age AND 150 cm in height.
2. It is prohibited to participate in **Bobrafting** rides before reaching 10 years of age.
3. Race bobsleigh or Bobrafting participation is at your own risk.
4. All participants in race bobsleigh or Bobrafting rides are obliged to wear crash helmets. For the race bobsleigh, only the helmets provided by OSVI (Olympia Sport- und Veranstaltungszentrum Innsbruck GmbH) may be used. For Bobrafting, participants may bring their own ski or motorcycle helmets, if they are approved for use inside the EU. In case participants do not bring a helmet, one will be provided by OSVI free of charge.
5. The provided handholds must be used during the Race bobsleigh or Bobrafting ride. Standing up, bouncing or other activities that may impair the running of the sled are strictly prohibited.
6. Participation in Race bobsleigh or Bobrafting rides is only permitted for people who are physically and mentally fit, who have a stable cardiovascular system, who have no damages to their musculoskeletal system and who are not suffering from osteoporosis. Pregnant women are not permitted to participate in race bobsleigh or Bobrafting rides. Participants have to judge on their own if they meet the health requirements mentioned above. In case of doubt, our operating staff has to be consulted.
7. No liability is assumed for injuries to life, body and health during transportation of participants by truck.
8. No liability is assumed for lost or damaged valuable objects such as clothes, watches, jewelry, glasses and the like.
9. It is prohibited to take photographs or videos during rides and to carry along any object.
10. Instructions given by the pilots and operating staff must be followed without exception.
11. The operating staff is authorized to ban people with conspicuous behaviour (e.g. intoxicated people) from participating in Race bobsleigh or Bobrafting rides.
12. To secure safety for our clients, the OSVI reserves the right to cancel or delay Race bobsleigh or Bobrafting rides, even on short notice if it is deemed to be necessary due to adverse weather conditions or other operational and / or safety-related reasons. In this case, the OSVI takes no responsibility for any kind of expenses incurred (e.g. travel costs, accommodation costs etc.).
13. The result lists will be published anonymously on the OSVI website. The video can be streamed live, in which case the video will be publicly available during and after the ride. The buyer of the ticket agrees to this by purchasing a ticket. If the buyer does not want the result list or the video to be published, the buyer has to announce that to OSVI staff no later than upon check-in.
14. Cancellation policy: If the ride is cancelled by the customer no later than 72 hours ahead of the event, he will get a full refund. If he cancels the ride between 72 and 24 hours ahead, he will get a 50% refund. If the customer cancels later than 24 hours ahead of the event or doesn't show up, no refund is given. The OSVI reserves the right to desist from charging cancellation fees or to approve a shift to a different day/time in special cases.